

MY HVAC ADVISOR™

Data-driven assessments and replacement recommendations for you

Data-Driven Unit Diagnostics

We'll identify likely problem units with a data-based approach and recommend solutions.

Project Management

HD Supply has you covered, so your project gets done on time and within budget.

On-Demand Installation¹

Skip the wait. We'll replace your non-serviceable unit fast.

Reliable Labor Services

From licensed, insured, and background-checked contractors.²

WHAT'S INCLUDED IN OUR OFFERINGS	STANDARD EVALUATION	PREMIUM EVALUATION	PLATINUM EVALUATION WITH ASSET DATA CAPTURE
HVAC System Check package with HD Supply's replacement recommendations at the completion of the evaluation	1-Year Replacement Recommendation	2-Year Replacement Recommendation with <i>Evaluation Data Set</i>	2-Year Replacement Recommendation with <i>Evaluation Data Set</i>
Data Collection			
Utilize gauges to check operating pressures with industry instruments	✓	✓	✓
Verify refrigerant type and evaluate charge	✓	✓	✓
Check voltage and amperage motor(s)	✓	✓	✓
Check air temperature drop across evaporator	✓	✓	✓
Check electrical disconnect(s) & breaker sizes	✓	✓	✓
HVAC System Evaluation Data Set		✓	✓
Water Heater data capture ³			✓
Major Kitchen Appliance data capture ³			✓
Inspection			
Check thermostat	✓	✓	✓
Look for any visible signs of refrigerant leaks	✓	✓	✓
Check float switch and inspect condensate pan	✓	✓	✓
Visual inspection of all wiring connections	✓	✓	✓
Check contactors	✓	✓	✓
Check reversing valves (on heat pump units)	✓	✓	✓
Validate condenser & unit alignment		✓	✓
Maintenance			
Change filter ⁴	✓	✓	✓
Chemically clean condenser coil ⁵		✓	✓
Vacuum / clean evaporator coil		✓	✓

¹ Fees are not included in chart below. Available in select markets when you order by 2 p.m. local time. Some exclusions apply. Call 1.800.431.3002 for details.

² Visit hdsupplysolutions.com/installations for details.

³ Data capture for water heaters and appliances includes brand, model, and serial number.

⁴ If purchased through HD Supply account and product is on site on day of service.

⁵ Using EPA-registered HVAC coil cleaner.

Standard, Premium and Platinum Evaluation with Asset Data Collection require access to the indoor units.